



## Financial Policy

Thank you for choosing Moore Smiles to meet your dental needs. We are committed to providing an extraordinary experience. In our continued commitment to provide the highest quality dental care available to all of our patients and to have those services comfortably affordable, we are pleased to offer you a variety of payment options. Please see the financial coordinator for details.

We accept all insurance plans and, as a courtesy to make your experience more enjoyable, we are happy to file claims on your behalf. In the event that insurance does not resolve the balance within 60 days, the balance will become the responsibility of the patient. As of January 1st, 2017, we will no longer accept secondary insurance benefits. We will continue to accept assignment of benefits from secondary insurances for existing patients through January 1st, 2017. Secondary insurance will not be accepted for new patients. We will continue to file secondary insurance claims as a courtesy to all patients.

I agree that I am fully responsible for the total payment of all procedures performed, including any treatment that is not a benefit of dental insurance. I understand that all fees are due and payable at the time services are rendered, regardless of whether or not my insurance benefits have been received. One and one-half percent (1.5%) per month interest (18% per year) will be charged on accounts 60 days from treatment date.

It is our privilege to serve you and provide the most extraordinary dental experience possible. Appointments are reserved especially for you and we strive to accommodate as many schedules as possible. To ensure your reservation and prevent unforeseen circumstances from disrupting our patient's experience, a non-refundable deposit of 1/3 of the total fee will be required for appointments greater than two hours. All patient balances from prior appointments must be paid in full prior to subsequent treatment and Hygiene visits.

In an effort to protect our patients from unnecessary fee increases, excessive waiting periods, and unavoidable inconveniences, it is the position of this office to charge a fee of \$50.00 for broken reservations, in which prior notice is not given. We understand that unforeseen circumstances can occasionally hinder your ability to honor your reservation, and in the event you need to reschedule your appointment, please provide 24 hours' notice to ensure exceptional care for yourself and other patients. Additionally, should you be more than 15 minutes late for your appointment, you may be asked to reschedule and be charged the broken reservation fee.

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Signature (Responsible Party)

Date

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Financial Coordinator

Date